



**Access your health records through the healow mobile app**

DOWNLOAD THE FREE HEALOW APP

Please search for and download the Healow mobile app by searching on the App Store (iphone) or on the Google Play store (android).



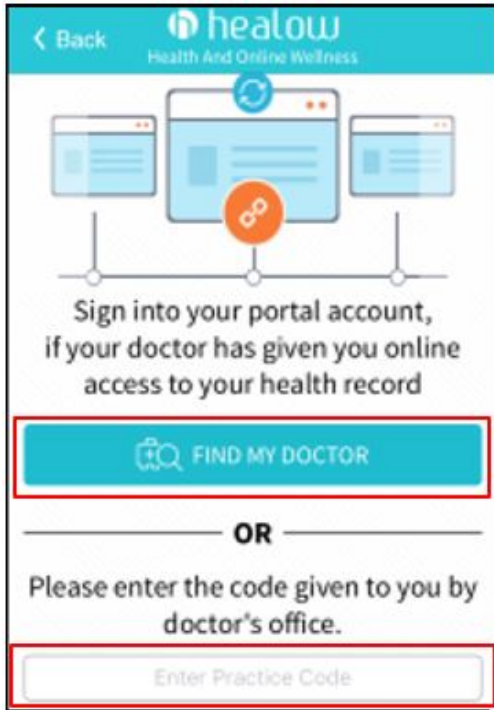
**To log into Healow for the first time:**

1. Review the tour of Healow App by swiping to the right.
2. Tap *Get Started* when you're ready to begin:

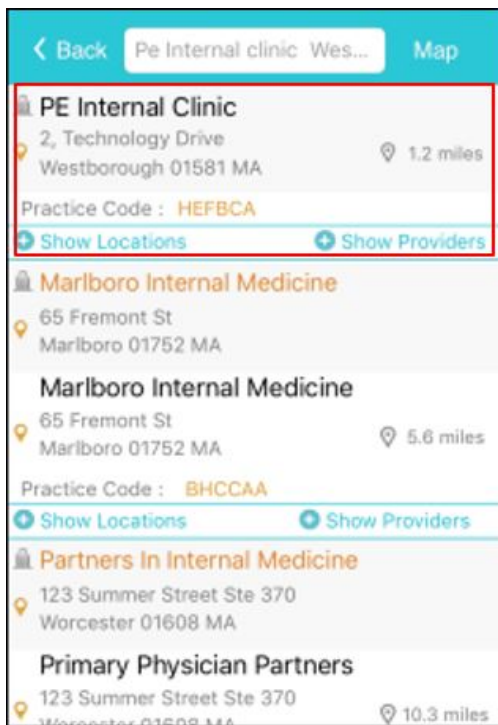


3. In the box at the bottom of the screen please enter the following practice code for our office:

**NSIM Practice ID code: ACJBAA**

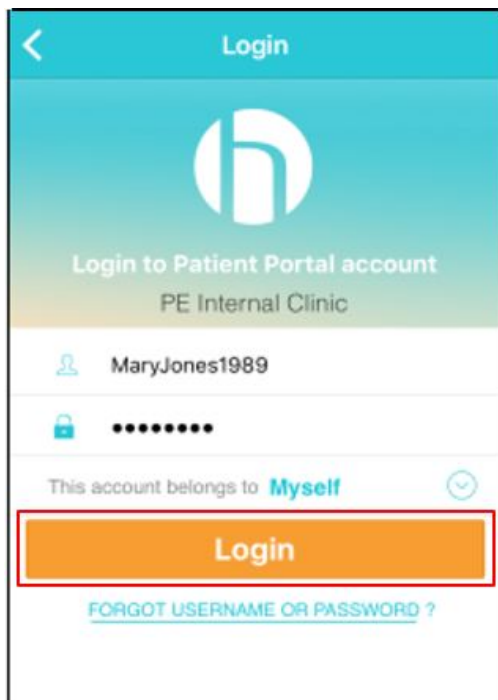
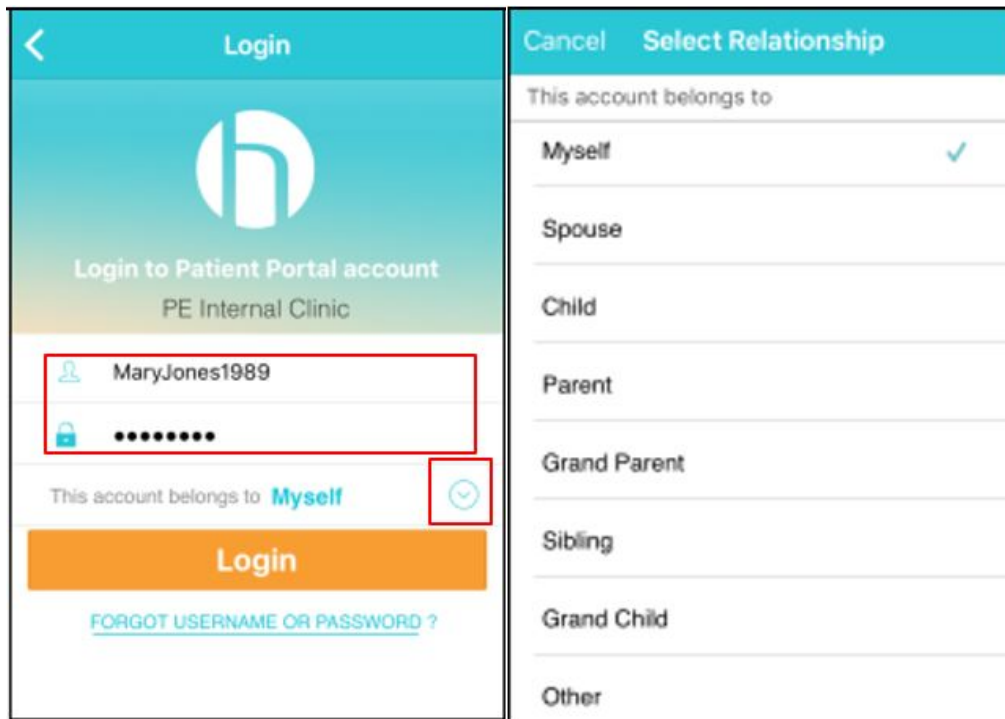


4. Select our practice **Ninth Street Internal Medicine** from the list of results:

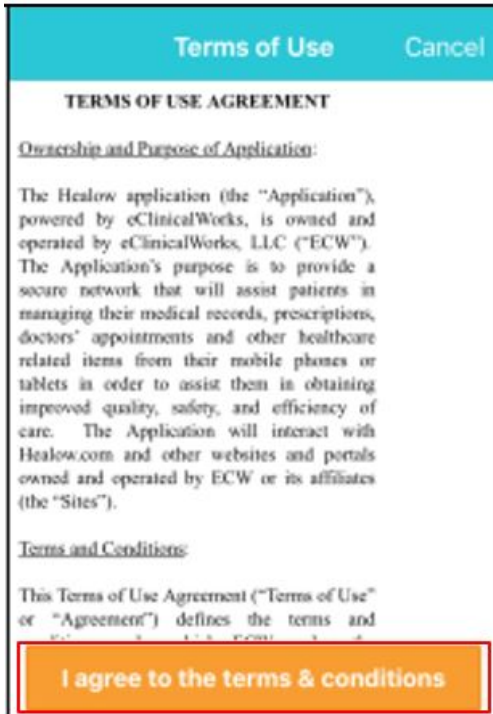


5. Enter your Patient Portal username and password. Then click the drop-down arrow on the right side to select who the account belongs to and tap **Login**:

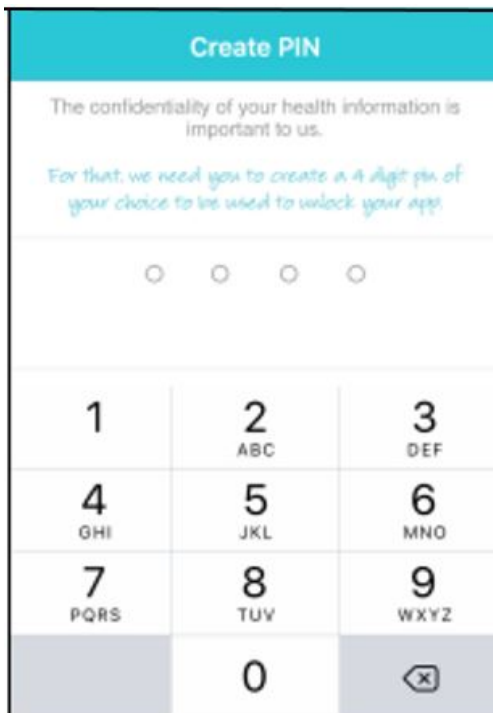
(Your username and password will be the same password that you use when logging into your Patient Portal on a computer)



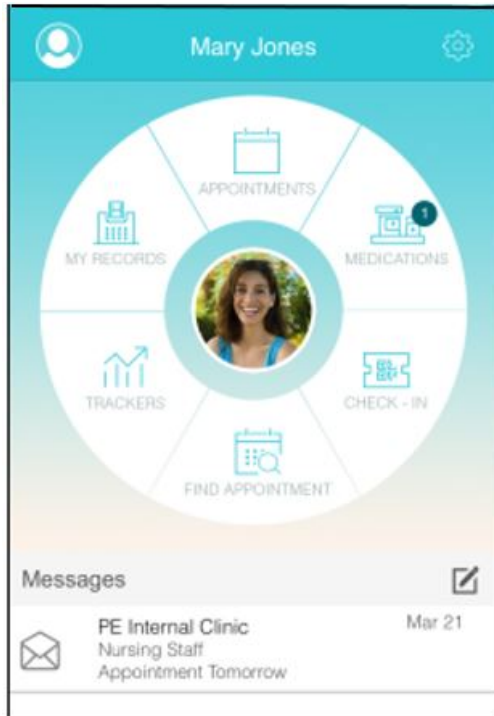
9. Read the consent form (Terms of Use Agreement), and then tap the *I Agree to the Terms & Conditions* button:



10. Select a four-digit PIN that will be used for future logins instead of your Patient Portal account credentials:



You will now be logged in to your profile on the Healow app!



**If you have any problems installing Healow please call our office for assistance  
(215) 440-8681**