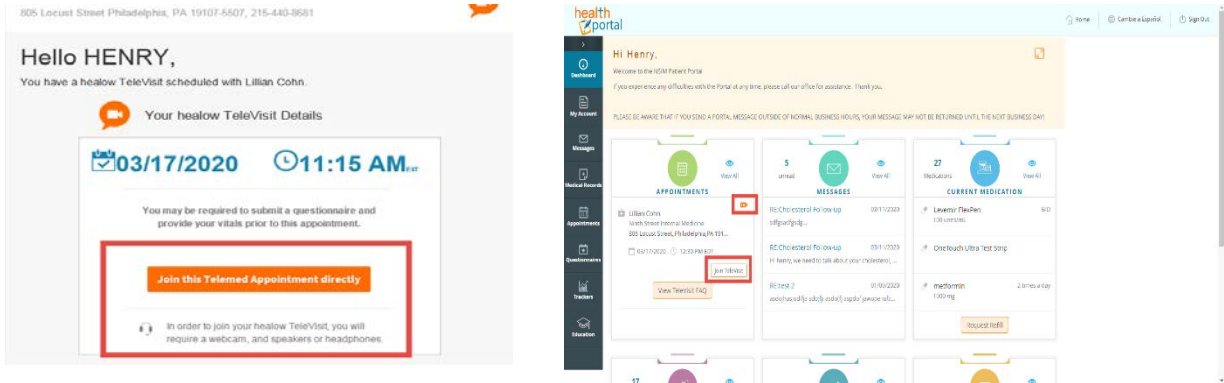


PATIENT INSTRUCTION FOR TELEVISIT USING COMPUTER OR TABLET

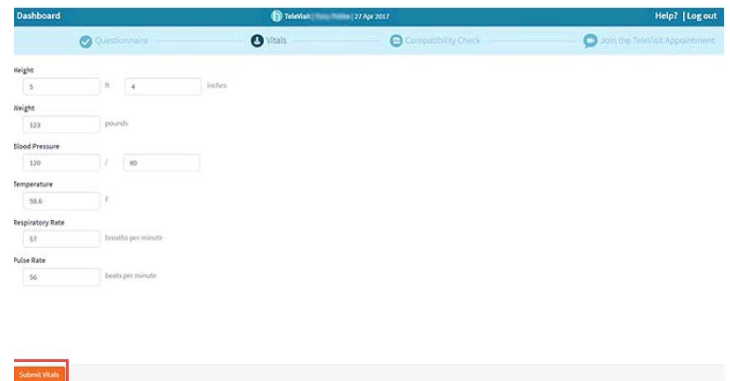
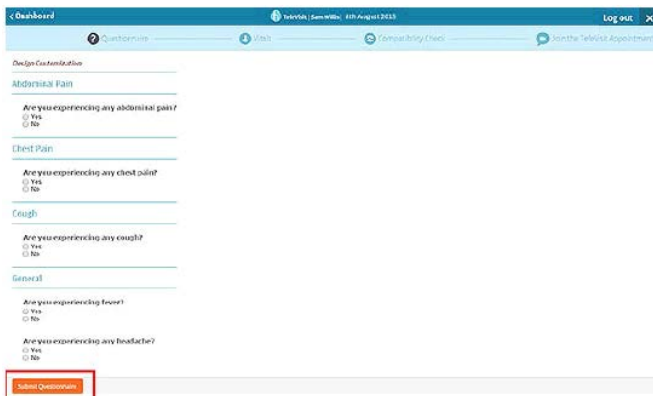
IMPORTANT: Patients MUST be able to access the portal in order to do a TeleVisit!

1. You can do any of these to initiate the telehealth visit:

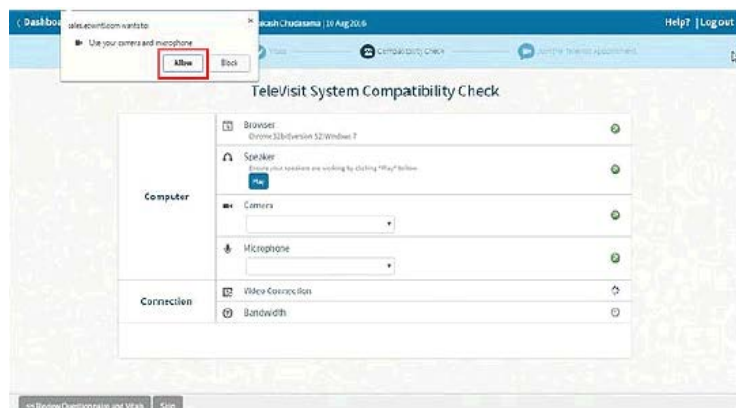
- check your email for a notification and click the button to join (on left)
- Login to your patient portal and click the Join button (on right)

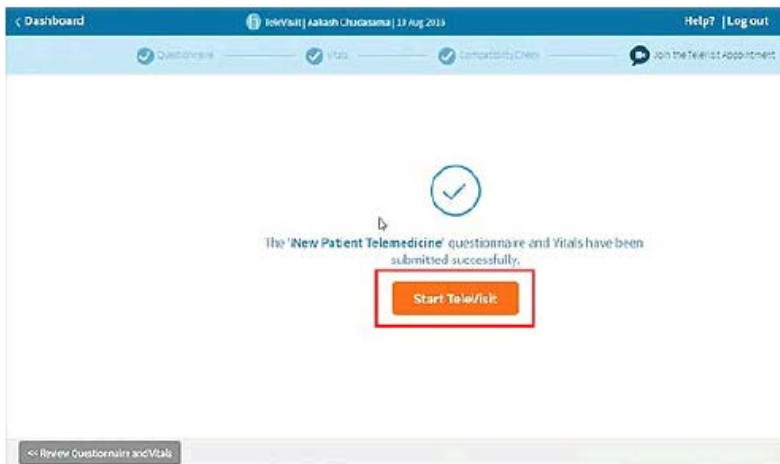


2. if there is a questionnaire, please answer all questions then hit submit. If you have your own vitals you can enter it, and hit submit again. Answers to vitals section can also be left incomplete (just hit submit)



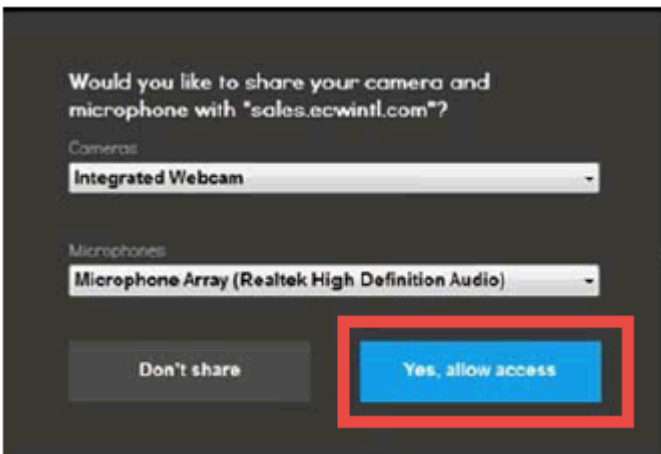
3. After the questions are done, the site will do a computer compatibility check to test your camera, microphone and internet connection. You will have to click to allow access to these, then hit "proceed" at the bottom of the page once it's done.



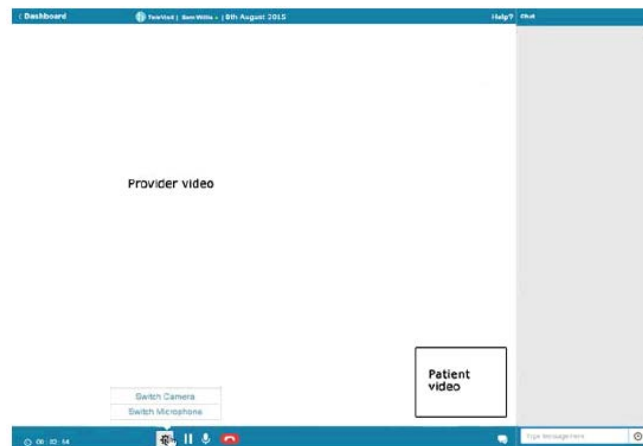


4. Next please click to start the TeleVisit and will enter the online waiting room until a provider connects to them.

5. After the provider connects, the you will have to share their camera/microphone once again. Click "Yes, allow access"



6. Once connected the you will see a the provider. When done hit the end button to disconnect.



video of call